

## Facade systems

# Installation guide

ExoTec® facade panel  
and fixing system



**James Hardie**  
A smarter way to build

AUSTRALIA JULY 2012

## CONTENTS

1	INTRODUCTION	2
2	INSTALLATION OVERVIEW	3
3	PRODUCT INFORMATION	4
	ExoTec® facade panel	4
	Accessories/tools supplied by James Hardie	4
	Accessories/tools not supplied by James Hardie	4
4	SAFE WORKING PRACTICES	5
	Warning	5
	Recommended safe working practices	5
	Working instructions	5
	Hole-forming	5
	Storage and handling	5
	Quality	5
5	PREPARATION	6
6	PANEL AND TOP HAT LAYOUT	7
7	INSTALLATION	8
	Top hat	8
	Panel	9
	Fastening methods - countersunk	10
	Fastening methods - exposed	11
	Backing strip installation	12
	Sealant filled joints	13
	Curved facades	13
8	MOVEMENT JOINTS	13
9	JUNCTIONS	14
	Base slab	14
	Head slab	15
	Soffit junction	15
10	EXTERNAL CORNERS	16
11	INTERNAL CORNERS	17
12	WINDOWS	18
13	PARAPET DETAILS	21
14	FINISHING	21
	General	21
	Panels exposed to direct sunlight	21
15	MAINTENANCE	22
16	WARRANTY	23

## WE VALUE YOUR FEEDBACK

To continuously improve the development of our products and systems, we value your input. Please send any suggestions, including your name, contact details, and relevant sketches to:

Ask James Hardie™

Fax 02 9638 9535

[literaturefeedback@jameshardie.com.au](mailto:literaturefeedback@jameshardie.com.au)

# 1 INTRODUCTION

The James Hardie ExoTec® facade panel provides a durable, expressed joint panel appearance for building facades and fascias and together with the ExoTec® fixing system, offers versatility to architects and builders. A variety of design styles can be created including curved walls, panels installed upright vertically, horizontally or in a brick pattern. A wide range of decorative finishes can be used including site-applied acrylic textures and available factory-applied polyurethane plain colours and metallic finishes.

This document is a guide only. It is intended for use by builders, cladding installers and other contractors who may be involved with the installation of the ExoTec facade panel and fixing system.

This document must be read in conjunction with the project specific drawings and specifications as well as the current James Hardie ExoTec facade panel and fixing system Technical Specification.

Both the 9mm and 12mm thick ExoTec facade panels may be used in wall facades, fascias and soffits.

### **If you are an installer...**

Ensure that you follow the design, moisture management and associated details and material selection provided by the designer. This installation manual must be read in conjunction with the ExoTec facade panel technical specification.

### **If you are a specifier...**

or other responsible party for a project, ensure the information in these specifications is appropriate for the application you are planning and that you undertake specific design and detailing for areas which fall outside the scope of these specifications.

### **Make sure your information is up to date**

When specifying or installing James Hardie products, ensure you have the current manual. If you're not sure you do, or you need more information, visit [www.jameshardie.com.au](http://www.jameshardie.com.au) or Ask James Hardie™ on 13 11 03

### **NOTE**

All dimensions shown are in millimetres unless noted otherwise. All Australian Standards referenced in this manual are current edition and must be complied with.

# 16 WARRANTY

## ExoTec® facade panel and fixing system

### 10 YEAR WARRANTY

#### January 2012

James Hardie Australia Pty Limited (“James Hardie”) warrants to the first purchaser of ExoTec® facade panel (**Product**) from James Hardie and the last purchaser of the Product prior to installation that, subject to compliance with the Conditions of Warranty below:

- for a period of 10 years from the date of purchase, the Product will be free from defects due to defective factory workmanship or materials; and
- for a period of 10 years from the date of purchase, the Product will be resistant to damage from cracking, moisture, rotting, fire and termites to the extent set out in James Hardie’s relevant published literature current at the time of installation; and
- for a period of 12 months from the date of purchase that the accessories supplied by James Hardie will be free from defects due to defective factory workmanship or materials.

For the purposes of this warranty, a “defect” in respect of the Product means a non-compliance with AS/NZS 2908.2:2000 Cellulose-cement products - Flat sheet.

#### CONDITIONS OF WARRANTY

This warranty is strictly subject to the following conditions:

- (a) James Hardie will not be liable for breach of this warranty unless the claimant provides proof of purchase of the Product and makes a written claim to James Hardie at the address set out below, either within 30 days after the defect would have become reasonably apparent or, if the defect was reasonably apparent prior to installation, then the claim must be made prior to installation.
- (b) the Product is subject to natural variation in finish as part of the manufacturing process. The builder/installer must ensure the Product meets aesthetic requirements before installation. Subject to the terms of this warranty, after installation of the Product, James Hardie is not liable for claims arising from aesthetic surface variations if such variations were, or would upon reasonable inspection have been, apparent prior to installation;
- (c) this warranty cannot be relied upon by any other person and is not transferable;
- (d) the Product must be installed and maintained strictly in accordance with the relevant James Hardie literature current at the time of installation and must be installed in conjunction with the components or products specified in the literature. To obtain copies of such literature go to or contact Ask James Hardie™ on 13 11 03. Further, all other products, including coating and jointing systems, applied to or used in conjunction with the Product must be applied or installed and maintained strictly in accordance with the relevant manufacturer’s instructions and good trade practice;
- (e) the project must be designed and constructed in strict compliance with all relevant provisions of the current Building Code of Australia, regulations and standards;
- (f) if the claimant chooses to rely upon this warranty then the claimant’s sole remedy under this warranty for breach of this warranty is (at James Hardie’s option) that James Hardie will either supply replacement Product, rectify the affected Product or pay for the cost of the replacement or rectification of the affected Product;
- (g) In the circumstances where the Australian Consumer Law does not apply in respect of the purchase of the Product, James Hardie will not be liable for any losses or damages (whether direct or indirect) including property damage or personal injury, consequential loss, economic loss or loss of profits, arising in contract or negligence or howsoever arising. Without limiting the foregoing, James Hardie will not be liable for any claims, damages or defects arising from or in any way attributable to poor workmanship, poor

design or detailing, settlement or structural movement and/or movement of materials to which the Product is attached, incorrect design of the structure, acts of God including but not limited to earthquakes, cyclones, floods or other severe weather conditions or unusual climatic conditions, efflorescence or performance of paint/coatings applied to the Product, normal wear and tear, growth of mould, mildew, fungi, bacteria, or any organism on any Product surface or Product (whether on the exposed or unexposed surfaces);

- (h) In the circumstances where the Australian Consumer Law does not apply in respect of the purchase of the Product, all warranties, conditions, liabilities and obligations other than those specified in this warranty are excluded to the fullest extent allowed by law;
- (i) If meeting a claim under this warranty involves re-coating of Product, there may be slight colour differences between the original and replacement Product due to the effects of weathering and variations in materials over time and James Hardie is not liable for any such colour differences;
- (j) In the circumstances where the Australian Consumer Law does not apply in respect of the purchase of the Product and therefore to this warranty, all expenses incurred as a result of claiming under this warranty are to be borne by the claimant.
- (k) In the circumstances where the Australian Consumer Law does apply in respect of the purchase of the Product and therefore to this warranty, if James Hardie accepts or it is determined by James Hardie that the claimant has a valid claim under this warranty, James Hardie will bear the claimant’s reasonable costs of claiming under this warranty. The claimant is responsible for all other costs of claiming under this warranty. All claims for such costs are to be notified to James Hardie at the address outlined below within 21 days from when the claimant first makes a claim under this warranty.

#### DISCLAIMER

The recommendations in James Hardie’s literature are based on good building practice but are not an exhaustive statement of all relevant information and are subject to conditions (d), (e), (g) and (h) above. Further, as the successful performance of the relevant system depends on numerous factors outside the control of James Hardie (e.g. quality of workmanship and design), James Hardie shall not be liable for the recommendations in that literature and the performance of the relevant system, including its suitability for any purpose or ability to satisfy the relevant provisions of the Building Code of Australia, regulations and standards.

#### IMPORTANT NOTE

If you acquire goods manufactured by James Hardie as a consumer according to the Australian Consumer Law, our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Any rights a consumer may have under this warranty are in addition to other rights and remedies of a consumer under a law in relation to the goods to which this warranty relates. Nothing in this document shall exclude or modify any legal rights a customer may have under the Australian Consumer Law or otherwise which cannot be excluded or modified at law.

Contact details if you wish to make a claim under this warranty: For more information or to make a claim under this warranty please Ask James Hardie™ on 13 11 03, visit [www.jameshardie.com.au](http://www.jameshardie.com.au) or [www.accel.com.au](http://www.accel.com.au), email James Hardie via our website or write to James Hardie at:

**James Hardie Australia Pty Ltd**  
**10 Colquhoun Street Rosehill NSW 2142**  
**PO Box 70 Parramatta NSW 2124**

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Ask James Hardie™  
Call 13 11 03  
[www.jameshardie.com.au](http://www.jameshardie.com.au)